

**Ram Nirikshan Atma Ram College**  
**Samastipur**

**Analysis of Feedback from students**

The system of obtaining feedback was informal through occasional discussions or grievances raised by the stakeholders. The College initiated but could not continue with the formal feedback from stakeholders due to contingencies emanated out of flood like situations and Covid-19. However, questionnaires have been uploaded on the website seeking feedback from present students, alumni and parents/guardians. The College shall follow this formal method of obtaining feedback with due care and the concerns will be addressed. But the present gap in formal feedback system has been tried to be filled up with organising a focus group discussion (FGD) in the college. The FGD on the theme-“The College in the eyes of the stakeholders” was held on 25<sup>th</sup> May 2022. It was attended by members of the IQAC and a group of 50 students who voluntarily participated in response to a request circulated by the IQAC.

Summary of the FGD: Participating students appreciated the initiative taken by the IQAC to interact with the students. While they affirmed to note the efforts taken by the College to serve them better, they raised slow disbursal of requests for certificates and letters to be issued by the College for various purposes ranging from application for scholarships to corrections in documents. It emerged that the students wished to utilise library more for their benefit if the timings can be enhanced. Though the course of the discussion, the problem of water logging faced by the College also cropped up. Students shared their problems as well. They find it difficult to travel to college from their places (villages for some students) due to increase in fair and irregular transport facilities. The students were informed of the support provided to one of the students who has recently been bale to record his name in the Limca book of records for his feat in Yoga. The students were assured that the College would do it best to motivate and facilitate them. Students requested for continuation of online classes and expressed their preference for them due to rising transport costs. However, the suggestion was not uniformly received. Students were introduced to the questionnaires uploaded on the website and were encouraged to respond.

Response of the College: The College has hired four non-teaching staff members on daily basis to meet the requirements of support services. The College is trying to streamline and enhance the use of library. Teachers are encouraged to pursue blended mode of teaching (online and offline). The College has secured generous funding from the MP for road construction within the campus and has spent from its own resources on landfilling and levelling up to avoid water logging.